

How to start Private Japanese Lessons

How to take a free trial lesson

① Registration & Counseling

We provide a counseling session to understand your situation and hear your objectives in learning Japanese. At the same time, we will assess your Japanese skill to find the best tutor for you. Please feel free to let us know your requests.



Partner class: The tutors are native, volunteer Japanese speakers. We have selected only good tutors. Some don't. We have a variety of tutors. You can request the type of tutor(s) according to your needs.
Pro class: Professional experienced tutors.



② Receive a tutor's profile by email

We will arrange your Japanese tutor as soon as we can. It takes about 1 or 2 weeks. When we set up the trial lesson, we will exchange your name, phone, and email with your tutor. Please email directly to the tutor about the trial lesson before the lesson day. It is better if you tell him or her what you want to study.



If it doesn't match your preferred tutor requirements, readjust to another. If we cannot arrange to meet your request, we have to ask you to wait until we can arrange something.



③ Free Trial lesson(60min)

If you have trouble with meeting the tutor on the day, please call the tutor's cell phone. Please bring your own.



In the trial lesson, please check if the tutor can teach according to your needs, such as a lesson style, personality, availability, location, English skill, homework, etc.

Introducing each other 10 minutes
Demo lesson 40 minutes
Checking availability and next schedule 10 min



You can make your next lesson schedule directly with the tutor.



④ Confirmation

After the trial lesson, please email us and let us know how the lesson went, and decide if you want to continue with the tutor or not. If you don't think the tutor is right for you, please don't hesitate to tell us.

* The lesson location can be changed if there is a more convenient location within the range of the teacher.



⑤ Payment

After your confirmation, please make your before the regular class starts. You can't keep the tutor without payment.



⑥ Lesson starts

You can make your lesson plans with your tutor directly. In case of any trouble, please inform us asap.

Terms and Conditions

Lesson

Please discuss your lesson style with the tutor according to what you want to study. Please bring your own textbook if required. We recommend GENKI, Minna no Nihongo, NIHONGO FUN & EASY for beginners. For conversation classes please ask your tutor to correct any mistakes you may have. Please ask the tutor to give you homework if you like.

[Check more textbook...](#)

Scheduling and lesson hours

One tutor can teach maximum 5 hours of lesson a month. e.g. 60min lesson once a week, 75 or 90min lesson a few times, 120min every other week, etc. Scheduling and frequency is up to you and your tutor but you should plan according to the tutor's availability.

* Partner Class: You will have to plan your lessons according to your instructor's availability.

Lessons cannot be carried over to the next month. If your schedule changes, you have no choice but to reduce the number of hours to 5 hours or less per month. To ensure that you do not miss any of your lessons, you should plan at the beginning of each month. If you are not satisfied with your lesson schedule, we can change the tutor.

Rescheduling/Make-up Classes

If there is an unavoidable need to reschedule a class, please contact the instructor and let him/her know about the Rescheduling must be done within two weeks. If the instructor is busy, make-up lessons are not always available. If your schedule doesn't work, you might be able to adjust the time of the lessons through online classes if the teacher is available.

Cancellation policy

Cancellation is only possible if the instructor agrees to it the day before. To avoid inconveniencing both you and the tutor, you should agree on the rules for Cancellation. If you cancel within 24 hours, you cannot transfer lessons. Please don't cancel the class at the last minute. However, if something unavoidable occurs, please make sure to contact the tutor before the lesson time.

Place

Place is public place, cafe or online. You can meet in person and take face to face classes. Home or office is for Pro class only. For partner classes, we consider home for children and pregnant women.

The fee

After confirmation, please pay before starting the regular class. There is no hourly pricing for monthly subscription payments.

Pro class tutors reward and teach. Partner class tutors are unpaid volunteer staff and are not involved in any fees.

Add more tutors

If you want more time for your lessons, you can always add another tutor and class for an additional monthly fee. No additional admission fee is charged. If your tutor's availability does not match with you, we will change to another tutor.

How to stop the class

When you wish to stop classes, please let us immediately. It should be at least by the last day of the final month. Once you tell us to cancel, we will stop recurring payments immediately. You can cancel your subscription at any time to prevent overpayment. No refund is applicable. It is prohibited to take lessons with the tutor after you stop your payment.

Agreement Policy

It is prohibited to have lessons with the tutor provided, outside our management. The personal information of tutors must not be used for any purpose other than attending lessons. If falsehoods or injustices are discovered, we will stop the lesson. We shall claim compensation for any damages caused by using the information without permission from us.