

# Price and Payment Method

Please check the price table page. <https://hh-japaneeds.com/price/>

Payment has to be made via PayPal. Bank transfer is the second option for those who do not have access to PayPal.

## PAYPAL

Partner Class and Pro Class: Please use automatic monthly payments. We have prepared a web link for that, which is very easy to use.

Available Credit and Bank cash card for PayPal: VISA, Mastercard, 銀  
聯, AMEX, JCB, MUFG Bank, JP Bank, Mizuho Bank, SMBC Bank

## Bank transfer

Partner Class and Pro Class: A 6-month lump sum payment is recommended. You can also make a lump sum payment for the desired period.

### Bank account information :

Bank: MUFG Bank, Ltd., Donko branch, Branch 097,  
Saving account, Account 0029229  
Account name: Helping Hands and Hearts Japan Inc.  
カナ : トクヒ) ヘルピングハンズアンドハーツジャパン

Bank: JP Bank, Branch 218, Saving account, Account  
12160-38545021  
Account name: Helping Hands and Hearts Japan Inc.  
カナ : トクヒ) ヘルピングハンズアンドハーツジャパン

Note: The tutor is not involved in the payment procedure.

## Payment deadline and lesson start date

Payment must be completed before the start of the regular lesson. The monthly tuition cycle starts from the processing date. Lesson cycles are linked to payment cycles. (Example: If you start on July 10, the month is valid from July 10 to August 10.)

## How to suspend and resume the lesson

When you want to suspend a class, you can do so without paying a fee by telling us in advance. Please inform us of any suspension dates as soon as you can for our mutual convenience. If the suspension period is less than one month, please adjust the time by adding more lesson time before and after the suspension.

## Refund

Refunds will be given if there is a legitimate reason to do so. A refund fee of 330 yen is required for any refunds regardless of the type of refund. In the case of single monthly payments, payments made more than one month after the date of the request for refund are not refundable. For the billed every 6 month payments, if you cancel within 6 months, the balance will be refunded based on the monthly payment rate.